

Accessibility Statement - Cercare Medical Neurosuite

At Cercare Medical, we are committed to supporting digital accessibility where appropriate. While our software is not intended for use by the general public, it is designed for highly trained clinical professionals working in hospital environments, often in time-sensitive scenarios such as acute stroke care.

This accessibility statement applies to Cercare Medical's product: Cercare Medical Neurosuite (version 17.0).

Compliance status

The Cercare Medical Neurosuite product is partially compliant with the Web Content Accessibility Guidelines version 2.2 AA standard, due to the exceptions listed below.

Accessibility Features

We have implemented several interface design choices to enhance usability and visual clarity, including:

- Keyboard navigability throughout the interface for typical use cases
- High-contrast color schemes and sufficient contrast ratios
- Consistent layout structures and clear headings
- Color schemes optimized for users with red-green color blindness

Non-accessible content

While we strive to make our interfaces as usable as possible, some parts of the product do not fully meet accessibility standards, including:

- UI dialogs for more advanced usage of the product (e.g. configuration of workflows)
- Keyboard shortcuts for all the functionality available in the product

These limitations are considered low risk given that the software is exclusively used by specialized personnel with the functional capabilities required for clinical operation. We continue to address accessibility improvements where they provide meaningful benefit in clinical use cases.

If you encounter any barriers or require an alternative format, please contact us, and we will work to accommodate your needs.

Preparation of this accessibility statement

This statement was prepared on May 14th 2025.

We assess accessibility through internal audits and manual testing as well as feedback from clinical users during our clinical validation testing.

The statement was last reviewed on May 14th 2025.

Feedback and contact information

We welcome your feedback on the accessibility of our products. If you experience any issues or have suggestions for improvement, please contact us:

- **Email:** support@cercare-medical.com
- **Phone:** +45 87 31 32 32
- **Postal Address:** Cercare Medical A/S, Inge Lehmanns Gade 10, DK-8000 Aarhus C, Denmark

We aim to respond to accessibility feedback within **5 business days**.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations').

If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).